

## Literacy for Life Reading Clinic, Inc. Privacy Policy

Effective Date: September 10, 2025

At **Literacy for Life Reading Clinic**, we are committed to protecting the privacy and confidentiality of the individuals and families we serve. This Privacy Policy explains how we collect, use, and safeguard personal information provided to us.

## 1. Confidentiality

- All information shared with Literacy for Life Reading Clinic is kept strictly confidential.
- Personal, educational, and diagnostic information is maintained securely within the clinic.
- Information will not be shared with outside parties without the written consent of the client or parent/guardian, except where required by law.

#### 2. Information We Collect

We may collect personal information including, but not limited to:

- Student and parent/guardian names and contact information
- Educational and medical history relevant to learning needs
- Assessment data, session notes, and progress reports
- Payment and billing information

#### 3. How Information Is Used

The information we collect is used for the following purposes:

To provide educational therapy and related services

- To develop individualized learning plans and track progress
- To communicate with families regarding scheduling, progress, and recommendations
- To manage billing and administrative processes

## 4. Storage and Security

- All records are stored securely, either in locked files or password-protected digital systems.
- Access to records is limited to authorized staff of Literacy for Life Reading Clinic.
- We take reasonable measures to protect against loss, misuse, unauthorized access, or disclosure.

## 5. Sharing of Information

We will not release personal information to teachers, schools, or other professionals without written consent from the client or parent/guardian, unless:

- Required by law, court order, or to prevent harm
- Specifically authorized in writing by the client or parent/guardian

### 6. Rights of Clients and Families

- Families may request access to their records at any time.
- Families may request corrections to inaccurate information.
- Consent for sharing information may be withdrawn at any time by written request.

## 7. Updates to Policy

The Clinic reserves the right to update this Privacy Policy as needed. Clients and families will be notified of any significant changes.

# 8. Retention and Disposal

- Records are retained for a period consistent with professional, ethical, and legal guidelines.
- When no longer required, records are securely destroyed to protect confidentiality.

#### 9. Contact Information

If you have any questions about this Privacy Policy or how your information is handled, please contact:

#### Shauna Ewen

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